



**SKENE GROUP CONSTRUCTION SERVICES**  
**Quality Management System**  
**Quality Policy**

Rev No: 1.0

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Approved by:  
Neil Skene

### Quality Policy

A quality management system has been established and the company is committed to comply with the requirements of the system and to seek ways in which the effectiveness of the system can be continuously improved. To help achieve this, Skene Group Construction Services Ltd is committed to the following:

- To establish, maintain and continually improve a Quality Management System, certified to ISO 9001:2015.
- To maintain the high levels of quality and service offered to our customers.
- To improve efficiency and effectiveness of our internal business processes.
- To develop future business opportunities through awareness of customer and potential customers' current and future needs.
- To involve our employees and contractors so they can achieve high levels of performance and contribute to our success.

#### Our Methods

- Senior management is responsible for setting business objectives for the continual improvement of business performance and reviewing progress against targets set.
- Manage operations effectively and provide for the planning of business processes and their resourcing, implementation and monitoring and measurement.
- Ensure our policy is communicated and understood through all levels of the organisation.
- Develop future business opportunities through awareness of customer needs.
- Look for ways to continually improve our technical operations, services provided and customer services.

This policy will be reviewed regularly to ensure it remains relevant.

**Neil Skene**

**Managing Director**

Date 26.6.18 .